



Universal Free Fall Winch

WARRANTY

Universal Free Fall Winch (“UFFW”) provides a ten year limited warranty on all windlasses. Warranty, service and parts are provided via our factory located in Marlestone, South Australia.

The warranty and the contract between you and UFFW, is subject to the following conditions and limitations:

1. The products [Universal Free Fall Winch Series 2600, 2800, 3000, 3200, 3400 and 3600 winches] are warranted to be free from defects in material and workmanship.
2. If a product is suspected of being defective due to a manufacturing fault (defect in material or workmanship), you must within 7 days of noticing the suspected default return the product to UFFW.
3. The warranty will be null and void if
 - a) The products are serviced, repaired or maintained improperly or by unauthorised persons, or irregularly.
 - b) Loss or damage is attributed to any act, matter or omission beyond reasonable control of UFFW.
4. UFFW’s liability shall be limited to repair or replacement (as determined by UFFW in its absolute discretion) of the goods or parts defective in materials or workmanship.
5. This warranty does not cover and UFFW shall not be responsible for any loss, damage, harm or claim attributed to:
 - a) Use of the products in applications for which the products are not intended.
 - b) Corrosion, wear and tear and improper installation;
 - c) Unauthorised repair or modification;
 - d) Improper use of the product; and
 - e) Accident or natural disaster.
6. UFFW will not be responsible for any freight or shipping charges associated with any warranty claims.
7. UFFW will be responsible for installation labour costs associated with any approved warranty claim.
8. To the extent permitted by law, all warranties by UFFW concerning the products implied by law are excluded.
9. To the extent permitted by law, all liability for any special, incidental, indirect or consequential damages of any type to any vessel, equipment or other property or persons, due to use or installation of UFFW equipment is excluded.
10. No representative of UFFW has authority to make any representation, promise or agreement to or with you, that is inconsistent with this warranty.
11. To be eligible for warranty protection please complete the form attached within 14 days of purchase, fill out by hand and post to:

Universal Free Fall Winch PO Box 97 Marlestone SA 5033